



2015 Richland Electric Cooperative

From the Manager... You Are Being Targeted

Every day there seems to be an announcement about a new scam trying to bilk you out of your hard earned money. In most cases the goal of the scammer is to get you to reveal personal financial information such as credit card information or bank account information. These scams use email, text messaging and telephone calls.

In recent months scammers have been getting more creative. Electric cooperatives across the nation have reported their members receiving calls from people identifying themselves as a representative of the electric cooperative. Even more creative is the caller ID information displayed on members phone shows the call is coming from the electric cooperative.

The storyline is usually the same. The caller tells the member their account is past due and they will be disconnected immediately if they don't make a payment by phone. They ask for credit card information or bank account information and if you balk at providing the information they become even more threatening. Even when members know they don't owe a bill they hear a storyline about a billing error that had been discovered and how they had been mailed information multiple times and on and on.

Like most scams of a similar nature, the caller usually knows just a small bit of factual information, such as your membership in Richland Electric Cooperative. It's pretty simple to figure out who someone gets electric service from since service areas are well defined. If they are wrong and you point that out to them they simply apologize and move on to the next potential victim.

Credit card fraud has become very widespread and it's likely that over the next few years nearly every person that has a credit or debit card will have a brush with a scammer or have their details revealed in a breach of security. Indirectly it's costing all of us money because the cost of fraud is eventually recovered as a cost of doing business.

New security measures are being put in place on a regular basis to prevent fraud and you may have noticed some of those measures

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CALENDAR *of events*

November

- 21 "Believe in the Magic Holiday Fair" Richland Community Center/ Woodman Senior Center
- 25th -December 31st
Rotary lights in the Park
Richland Center
- 26-27 Thanksgiving Day-REC & Genuine Telecom offices closed

December

- 5th Poinsettia and Wreath Sale at the Richland Hospital
- 10-13 Miracle on 34th Street- Community Players of Southwestern Wisconsin
- 25th Christmas-REC and Genuine Telecom offices closed

January

- 1st New Year's Day- Rec and Genuine Telecom offices closed



**Like us on
Facebook**

Fireplaces

It's easy and affordable to add a fireplace to your home - when it's an electric fireplace. With realistic flames and logs, you can enjoy the beauty of a fire, without the cost and hassle of installing and burning wood or gas. Because you simply plug it into a standard electric outlet, you can easily move your electric fireplace or stove from one wall to another or even from one room to another.

Electric fireplaces give you instant ambience with lifelike, patented flame technology. The indoor units operate with or without heat.

Some models have a built in air purifying system to clean the air in the room. All indoor models have a thermostat controlled heater and remote control.

We invite you to stop in our office to see how realistic the flames and logs look on the floor models we have in stock. You can then look through our brochures to select the electric fireplaces or electric stoves you would like to order.



Lucas Media Center

reminder

**2015 Rebate forms deadline:
Tuesday, January 5, 2016**

Holiday Movie Matinee Schedule

Show Times are Saturday at 1:00 p.m. and at 3:00 p.m.

**Cost of admission is 1 can of non-perishable food per person,
for the Richland Community Food Pantry**

Saturday, November 21

Home

*Sponsored by Richland Electric
Cooperative*

Saturday, November 28

Call theater for show 647-3669

Saturday, December 5

Paddington

Saturday, December 12

SpongeBob Movie

Saturday, December 19

Shawn the Sheep



(continued from cover...)

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implemented by Richland Electric Cooperative. Our staff use to accept credit card payments by phone from members that called our office (we never requested such information when we called you). Now, to improve security and in accordance with new federal regulations, our staff no longer takes your credit card information by phone. Instead if you call to pay by credit card you are transferred to a number where you follow prompts and

enter the numbers on your phone keypad. You can also call the pay-by-phone number directly which now appears on your monthly energy bill.

You, as a member of Richland Electric Cooperative need to know that our staff will never call and require you to give us any personal information by phone in order to receive electric service. If someone calls you and says 'you are subject to disconnection unless you provide a credit card

or bank account information', it's a scam. Nothing they say or do should convince you otherwise and the best bet is to simply hang up. We'd like to hear about it if you care to share the event so we can warn others of this behaviour.

If you have questions about this issue, or others related to your electric cooperative please feel free to contact me by calling our office or email to sclark@rec.coop.

COOK'S CORNER

Spinach-Artichoke Dip with Pita Toast

Ingredients:

Pita Toasts:

- 6 whole-wheat pita pockets, 4 in. wide, cut into sixths
- Non-stick olive oil cooking spray
- ¼ tsp. salt
- ¼ tsp. ground black pepper

Dip:

- 9 Parmesan peppercorn -cheese wedges, cut into -1-inch pieces
- ½ cup non-fat sour cream
- 2 oz. lite cream cheese, cut into 1-inch pieces
- ½ tsp. garlic powder
- ¼ tsp. salt
- ¼ tsp. ground black pepper
- 1 pkg. (10 oz.) frozen chopped spinach, thawed, drained
- 1 can (14 oz.) artichoke hearts, drained, chopped into 1/8-inch pieces

Instructions:

Preheat oven to 400 degrees. Arrange pita slices on baking sheet ¼ inch apart. Spray both sides with cooking spray. Sprinkle tops with salt and pepper. Bake 7–8 minutes until golden. Remove from oven; set aside. Lower oven heat to 350 degrees. Spray 8-inch baking pan with cooking spray. In large bowl, combine Parmesan peppercorn wedges, sour cream, cream cheese, garlic powder, salt, and pepper with electric mixer on low until well-blended. Stir in spinach and artichoke hearts with large spoon. Mix until thoroughly combined. Pour into pan; bake 25 minutes, until bubbling and lightly browned. Remove from oven. Serve warm



2015 Richland Electric Cooperative

1027 N. Jefferson Street
P.O. Box 439; Richland Center, WI 53581

www.rec.coop

Office Hours

Monday–Friday; 8 a.m.–4:30 p.m.

Outages

Call (608) 647-3173; 24 Hours

Board of Directors

Calvin Sebranek-President
Gerald Wendorf-Vice President
Judy Murphy-Secretary
Dan Hillberry-Treasurer
Donald Huffman
Tim Tiller
Steve Fuller
Jeff Monson
Jim Goplin

Staff

Shannon Clark, General Manager/CEO
Larry Hallett, Operations Manager
Jeff Joseph, Member Services
Amy Martin, Office Manager
Kim Cejpek, Administrative Assistant
Nicole Prochaska, Billing Assistant
Ellen Deets, Clerk
Trevor Clark, Director of Outreach Services

Linemen

Mike Horter
Ken Wymer
Curt Brockway
David Darling

Apprentice Linemen

Grant Worthington
Jim Kaderavek
Casey Bartels

First Call Representatives

Doug Hill
Marilyn Hill



**Richland Electric
Cooperative**



More Lights than Last Year!!
More Animation than Last Year!!
You won't want to miss it!!

Rotary Lights

In the park
Richland Center, WI

November 25- December 31
6:00-9:00 p.m.
Sunday-Saturday
Open every night!!

(Weather permitting. Listen to WRCO, 100.9 FM or
check our Face Book page for updates,
www.facebook.com/RotaryLightsinthePark)

Happy Holidays
from Genuine Telecom and
Richland Electric Cooperative

Richland Electric Cooperative's
Christmas coloring contest page
is included, as a separate sheet
this year.

Color and send back to Richland
Electric Cooperative by,
December 14th, 2015.



**Genuine
Telecom**

A Tech Com Company

Genuine Telecom offers local phone,
high-speed internet and digital tv.

One package, one price, one bill.
It's that convenient.

**Please call the office
for more details.**

608-647-2345

Coloring Contest Open For Children of All Ages

With holiday time comes our annual coloring contest open to our members and their children. We divide the competition into age groups, so each entry is competing against their own ages. Sharpen your crayons and get your imagination worked up. The best picture in each age category is the winner.

The deadline for entries is December 14, 2015.

Please mail to:
Coloring Contest
Richland Electric Cooperative
1027 N. Jefferson Street
P.O. Box 439
Richland Center, WI 53581

Happy
Holidays

From
Richland Electric
Cooperative



Name: _____

Age: _____

Parent's Name: _____

Phone: _____

Address: _____